

Let Plan Emergency Assistance insurance

This document provides a summary of the cover provided. Full details can be found in the policy document a copy of which is available on request. Where a policy is arranged you should refer to your policy document, policy schedule and any endorsements that apply for full details of the cover in force.

Type of Insurance

Emergency Assistance insurance is underwritten by Progen Insurance Ltd

Period of Cover

12 Months

Significant Features and Benefits	Significant Exclusions, Limitations, Conditions
<p>Emergency Assistance provides cover for:</p> <p>The cost of a contractors call out and labour charges, parts and materials up to a maximum of £500 (including VAT) for each emergency in connection With:</p> <ul style="list-style-type: none"> - Security of doors and windows - Plumbing - Lost Keys - Cooking System - Roofing, downpiping and guttering - Electricity Supply <p>Having accepted the emergency we will undertake for a contractor to attend within 4 hours. After 4½ hours we will call to confirm arrival and that the problem is being remedied.</p> <p>There is no policy excess.</p>	<p>Territorial Limits</p> <p>Cover is specifically designed for let properties in Great Britain and Northern Ireland, the Channel Islands and the Isle of Man.</p> <p>Good Repair</p> <p>Emergency Assistance cover is only available for properties in a good state of repair.</p> <p>Central Heating</p> <p>Emergency Assistance does not cover Boilers, Central Heating or Hot Water Systems</p> <p>Maintenance</p> <p>Emergency Assistance does not cover incidents arising from a lack of routine maintenance.</p> <p>Sum Insured / Limits</p> <p>£500 maximum for each emergency in respect of call out charges, 3 hours labour, parts and materials including VAT. £1500 maximum sum payable in any one period of cover.</p> <p>Unoccupied Properties</p> <p>Cover excludes emergencies where the residence has been unoccupied for a period exceeding 30 days.</p> <p>Conditions</p> <p>Tenancy Agreements</p> <p>This insurance policy is designed for residential properties let on a written Assured Shorthold Tenancy* with a minimum initial period of at least three months. Please ensure that the tenancy granted by you, the Landlord, complies with this. If you are in any doubt, you should obtain advice from your local Citizen's Advice Bureau (which is free of charge) or from a solicitor.</p> <p>If the tenancy agreement is not an Assured Shorthold Tenancy* as detailed above the type of agreement must be referred to us for consideration. If we accept your tenancy agreement additional terms may be applied. If you fail to refer your tenancy and it is found not to be an acceptable agreement your policy may be void in the event of a claim.</p> <p>NB: Tenancy Agreements for Properties that are let to companies, commercial trades (e.g. shops & offices), housing associations or local councils cannot be deemed to be Assured Shorthold Tenancies and must be referred to our underwriting team for terms and conditions.</p> <p>* in England and Wales or the equivalent in Scotland, Northern Ireland or the Isle of Man.</p>

If you have any queries concerning this document, please contact Let Plan on Tel: 0845 117 6066.

